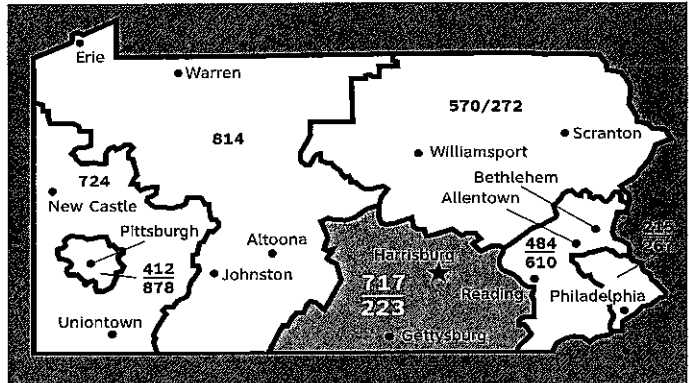


March 1, 2017

To ensure a continuing supply of telephone numbers, the new 223 area code will be added to the area served by 717. This is known as an area code overlay. **The new 223 area code** will serve the same geographic area currently served by the existing 717 area code which generally covers the south-central portion of the state serving communities such as Gettysburg, Harrisburg, Lancaster, Lebanon, and York. The new 223 area code will serve the same geographic area currently served by the existing 717 area code

### ***What's an area code overlay?***

An overlay adds another area code (223) to the same geographic region as an existing area code (717). **An overlay does not require customers to change their existing area code or telephone number.**



### ***How does this affect providers of Public Safety Answer Points (PSAPs)?***

As a result of the overlay, a new dialing procedure requires callers to dial 10 digits (area code + telephone number). This means that all calls in the 717 area code that are currently dialed with seven digits will need to be dialed using area code + telephone number. All PSAP equipment, such as speed dialers, located in the 717 area code and programmed to dial only seven digits must be updated or reprogrammed to dial ten digits (area code + telephone) for all local calls within and between the 717 and 223 area codes.

### ***When does the change begin?***

Effective March 4, 2017, you can begin using 10 digits whenever you place a call with in the 717 area code. If you forget and dial just seven digits, your seven digit dialed calls will be completed until August 25, 2017.

Starting **August 26, 2017**, you must use 10-digit dialing for your call to complete. If you don't, your call won't be completed and a recording will instruct you to hang up and dial again.

Beginning **September 26, 2017**, new telephone lines or services may be assigned numbers using the new 223 area code. The new dialing plan will also apply to all 223 area code telephone numbers.

### ***What will remain the same?***

- Your telephone number, including the current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You will continue to dial 1+ area code + telephone number for all calls to other area codes (outside of 717 and 223).
- You can still dial just three digits to reach 911.
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community, you will still dial these codes with just three digits.

Customers with questions about the dialing procedure change should be directed to their local service provider, or they can also visit the Pennsylvania Public Utility Commission's website at <http://www.puc.pa.gov/> for further information.

Sincerely,  
PA 717/223 Overlay Industry Committee Co-Chairs